

GENERAL CIRCULAR 478 - MAY 11, 2005

- TO: Members of the Bureau SPECIAL ATTENTION - UNIT STATISTICAL PERSONNEL
- FROM: Kay Higgins
- RE: Enhancement to Manage USR

One of the options available in Manage USR is the ability to view the WCRB reject letter paragraphs for USRs in a rejected status. We are happy to announce that the timeframe for reject letters available on the Web has been expanded. Now available in Manage USR, are reject letters created from October 1999 and forward. Prior to this enhancement, the reject letters were only available from January 2004 and forward.

As previously announced in General Circular 467, dated September 13, 2004, WCRB's Web-based tool, Manage USR, is available to all member carriers, under "Member Products" on the WCRB Web site at www.wcrb.org.

If you have any questions regarding this enhancement, please direct them to:

Nancy Kronenberg: 262-796-4569, nancy.kronenberg@wcrb.org OR Kay Higgins: 262-796-4570, kay.higgins@wcrb.org

General inquiries regarding this enhancement, or access to it, can be directed to:

WCRB Webmaster: 262-796-4402, wcrbwebmaster@wcrb.org