

Located at 20700 Swenson Drive, Suite 100, Waukesha, WI 53186

# **GENERAL CIRCULAR LETTER 445 – NOVEMBER 17, 2003**

## A New Improved WCRB Web Site

Since the beginning of the year, we have been in the process of upgrading our Web site. Listed below are some of the new features, products, and enhancements:

# **Unit Stat Tracking System**

The Unit Stat Tracking System (USTS) was implemented in February. It allows carrier members of the Web site to search for and view expected, past due, unmatched, and rejected USR information for their carrier group. Based on carrier feedback, a couple of minor enhancements have since been made to the USTS search criteria and sort options.

# **Revised Navigation**

In an effort to provide a user-friendly Web site and better accommodate our users with slower Internet connections, the site navigation has been completely revised, as has the master home page. These changes enhance user experience by increasing download speed of page elements and providing cleaner page design.

## **Revised Products Page**

Based on user feedback, the Products page of the Web site was re-designed to provide a greater distinction between member and non-member products and to better indicate which products require a User ID and password.

### **Depopulation Report Download**

The existing Depopulation Report was enhanced with a download option. This allows users to download the report and import it into a database or application of their choosing, instead of just viewing the information online. This enhancement was identified through user requests.

### **Enhancements to Experience Modification Look-Up**

The existing Experience Modification Look-Up was enhanced to display the modification status (released or withdrawn) and is now updated daily instead of weekly. These updates provide more complete experience modification information to our customers on a timelier basis.

### Wisconsin Contractor's Premium Adjustment Program Lookup

WCPAP provides a premium credit to those eligible contracting employers paying an average of at least the current minimum average hourly wage per contracting employee, and has at least 50% of its payroll or premium in the contracting classes. The Lookup allows carrier and agent members to view the WCPAP factor for a particular employer by searching on employer name, combinable ID, or coverage ID.

We look forward to your feedback as we continue to update our site with features we think will be beneficial to you, our customers.